

Quick Start Guide Identify Online

Getting Started

This is an introductory guide for users of the new and improved online version of Ringgold's Identify Database of almost 500,000 organizational records.

Detailed help for the site is available on our Customer Support website at: <https://support.ringgold.com>

Login:

Go to ido.ringgold.com

→ **Enter** existing Identify Online user email & password

→ **Click** Sign In

Or if you are set up for auto IP access, click:

[Login Using IP](#)

Two new search options

Both support Boolean (AND, OR, NOT), wildcard (*) and fuzzy (~) operators, and exact phrases (" ")

Simple Search

Use Simple Search to quickly find Identify Records: Enter an organization name, Ringgold ID or ISNI. Searches on both native spellings and alternative names

Advanced Search

Enables highly detailed organization searching and prospecting:

Search ▾

Simple Search

Advanced Search

Search against any field in the Identify Database
Use the new Academic Filters for targeted results
Search & refine by subscriber and product detail

Powerful new metadata filters

Search on a wealth of descriptive and authoritative institutional metadata to find the organizations that really count:

Doctors

50 ▾

High ▾

Hospitals

10 ▾

High ▾

Libraries

1 ▾

High ▾

Schools

Low ▾

High ▾

Subjects Include parents

- Applied Sciences [select all](#)
- Arts and Humanities [select all](#)
- Business and Management [select all](#)
- Economics [select all](#)
- Education [select all](#)
- Health [select all](#)
- Allied Health [select all](#)
 - Acupuncture
 - Alternative Complementary Therapies
 - Audiology
 - Clinical Psychology

Unique hierarchy display & export

Records in Identify Online are organized hierarchically and are displayed like a family tree, showing child-parent relationships.

Simply click to see an organization's hierarchy from any results list or record.

If your audited data is hosted in Identify Online, you'll be able to see precisely where your subscriptions are held within our organizational hierarchies: Customer

And new to Identify Online, the ability to download entire hierarchies.

[Export Tree](#)

Smarter search results

Use the multiple new options on any search results page to get to the organizations that really matter:

Refine By - Ringgold Type and Tier, regions, size









Filter By - specific names and locations

Sort By - new ways to order your list

Easy Downloading - one-click to get search results quickly on your desktop


 Download Results

Straightforward results with simplified new icons



-  Full Identify Record detail
-  Hover here for list of record's alternative names
-  Shows direct hierarchy of the organization
-  Indicates and shows multiple parents of the organization
-  View simplified hierarchy from this record
-  Indicates Direct Customer
-  Indicates Indirect Customer
-  Indicates Direct and Indirect Customer

Easily save, organize and share your search results

Custom-categorize your searches for fast retrieval and share with your colleagues

 Save Search

Search ▾

- Simple Search
- Advanced Search
- Saved Searches** 
- Datasets 

Find your direct & indirect customers fast

Use the special search options to find your customers fast, if your data is hosted by Ringgold:

Misc. Filters

- is customer of 1 or more products
- is not customer of any product
- is consortium
- is consortium member
- is consortium with customer member(s)

Products

Clear ✕

Broken Bones Monthly
 Head, Shoulders, Knees and Toes
 Indian Journal of Bone Technicians
 Journal of Bones & breakages
 Journal of Humeroulnar and Humeroradial joint
 Journal of Joints, Failures & Fractures
 Journal of Repetitive stress injuries
 Knees, Elbows & Toes

New feature: search by customer detail

Use the new search fields to find product data and organizations that you have business with:

Customer Information

Customer ID

Customer ID

Sales Contact - Surname

Sales Contact - Surname

Datasets

Datasets allow you to combine and compare new or saved queries to find similarities and differences between different result sets. For more assistance with this advanced feature see:

<https://support.ringgold.com/identify-online-datasets>.

Richly detailed organization records

Full metadata elements now available in the new Identify Online record view, including Product Details

New feature: Customize your view of organization records

Optional Fields ▾

- ✓ External Metadata
- Carnegie Data
- ✓ Customer Summary
- ✓ URLs
- Ips
- ✓ Alternate Names
- ✓ Missions
- ✓ Subjects
- ✓ Inferred Subjects
- ✓ Consortia Membership
- ✓ Consortium Members
- ✓ Customer Data

Organization: University of Manchester
Ringgold ID: 5292

Send Feedback Download

Optional Fields ▾ View Hierarchy

Location Information

Field	Value
City	Manchester
Admin Area Level 1	England
Admin Area Level 2	Greater Manchester
Admin Area Level 3	Manchester
Post Code	M13 9PL
Country	United Kingdom

Details

Field	Value
Type	academic
Reach	Regional
Activity_status	Active
Governance	Government
Governance	Academia
Economic Model	Non-Profit
Level	0
Number of Sites	Multiple
Ringgold Tier	A4
Size	37925
Staff	4720

External Metadata

Field	Value
ISNI	0000 0004 0627 2955
Open Funder Registry ID	http://dx.doi.org/10.13039/501100000770
SFI	3a
JISC	1

Carnegie Data

Field	Value
There are no records for this section	

Customer Summary

Name	Count
Journal of Bones & breakages	1

URLs

Type	URL
Primary Domain	www.manchester.ac.uk
Library Site	www.library.manchester.ac.uk
Former Site	man.ac.uk
Former Site	owl.man.ac.uk
Former Site	www.mrchear.info
Former Site	www.prospects.ac.uk
Former Site	www.umist.ac.uk

IPs

IP
217.155.205.40
86.140.51.101
86.157.123.143

Alternate Names

Type	Altname
LB	Ahmed Iqbal Ullah Race Relations Resource Centre
LB	John Rylands Library

Missions

Mission
Research/Perform
Teaching/Higher Education/Distance Learning
Teaching/Graduate Education/Distance Learning
Teaching/Professional Education/Distance Learning

Subjects

Subjects	
There are no records for this section	

Inferred Subjects

Ringgold Id	Inferred Subject
224192	Applied Sciences/Agriculture and Food/Crop Science/Biofuels
224192	Applied Sciences/Agriculture and Food/Food Science/Food Production

Find full details about the rich metadata in Identify Records on our Customer Support website:

- Identify Database Metadata Elements quick reference list of all elements in the Identify Database <http://support.ringgold.com/identify-database-metadata-elements>
- Ringgold Types classification system developed by Ringgold to categorize organizations <http://support.ringgold.com/ringgold-types>
- Ringgold Tiers <http://support.ringgold.com/ringgold-tiers>
- Identify Academic Classifications additional layer of classification for records with Ringgold Type academic/* <http://support.ringgold.com/identify-classifications>
- Identify Online Glossary common terms used in Ringgold's Identify Online service <http://support.ringgold.com/identify-online-glossary>

Send Feedback Effortless new way to get in touch if you'd like us to review records.	Download Export records quickly in a variety of formats.	View Hierarchy Immediate and unique view of organizational relationships.
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FAQs

For Frequently Asked Questions visit: <https://support.ringgold.com/identify-online-faq/>

Tips & Tricks

For Tips & Tricks including search tips, tech issues, naming policies, browser advice, field restrictions visit:
<https://support.ringgold.com/tips-and-tricks>

Support and further assistance

If you have questions please contact us:

Customer Support:

Dedicated help site at <http://support.ringgold.com>

Email support@ringgold.com

Sales:

Sales, Americas – christine.orr@ringgold.com

Sales, Americas – beth.hoskins@ringgold.com

Sales, Europe & Rest of World – diane.cogan@ringgold.com